

GENERAL INFORMATION

Plan Report ID Number:

Developer Name: Health Information Management Systems, LLC

Product Name(s): Axiom

Version Number(s): 7

Certified Health IT Product List

(CHPL) Product Number(s): 15.04.04.1590.Axio.02.01.1.201229

Developer Real World Testing Plan Page: <https://axiomehr.com/axiom-real-world-testing>

Developer Real World Testing Results Report Page URL: <https://axiomehr.com/axiom-real-world-testing>

CHANGES TO ORIGINAL PLAN

Summary of Change	Reason	Impact

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Testing was conducted based on the selected criteria and various methods were used including production environment data and staging environment data to support the test.

The biggest challenge continues to be that customers are not actively using most of these measures. We conducted several meetings to understand the reasons behind that and offered solutions and tools to help with adoption but, unfortunately, the Integrated Healthcare providers have not found these technologies helpful with their day-to-day operations. Not using the tools provided made it difficult to have consistent testing. This was the main reason for having measures with low or no results. We will continue to provide education and training and encourage customers to use these technologies.

Care Setting(s)

The testing was conducted in the Integrated Health care setting.

Metrics & Outcomes

Measurement /Metric	Associated Criterion	Relied Upon Software	Outcomes	Challenges Encountered
Transitions of care	170.315(b)(1)	Surescripts	100 % success rate with synthetic data	No customer adoption. In a mirror production environment 10 of 10 records were successful.
Clinical Quality Measures - Record and Export	170.315(c)(1)		100 % success rate with synthetic data	No customer adoption. In a mirror production environment 10 of 10 records were successfully exported.
Transmission to Public Health Agencies	170.315(f)(5)		100% success rate	6 of 6 successful transmissions.
Application Access – Patient Selection	170.315(g)(7)		100 % success rate with synthetic data	No customer adoption. In a mirror production environment 25 of 25 records were successfully retrieved.
Data Request	170.315(g)(9)		100 % success rate with synthetic data	No customer adoption. In a mirror production environment 25 of 25 records were successfully retrieved.
Standardized API for patient and population services	170.315 (g)(10)		100% success rate	74 of 74 patients retrieved successfully.

KEY MILESTONE

Key Milestone	Care Setting	Date/Timeframe
Follow-up with providers and authorized representatives on a regular basis to understand any issues arising with the data collection.	Ambulatory	1st, 2nd, 3rd & 4th Quarter of 2024
Identified various ambulatory care settings and start capturing the data & logs	Ambulatory	1st Quarter of 2024

Data collection and review.	Ambulatory	1st, 2nd, 3rd & 4th Quarter of 2024
Submit Real World Testing report to ACB	Ambulatory	02/01/2025