

## GENERAL INFORMATION

Plan Report ID Number:

Developer Name: Health Information Management Systems, LLC

Product Name(s): Axiom

Version Number(s): 7

Certified Health IT Product List

(CHPL) Product Number(s): 15.04.04.1590.Axio.02.01.1.201229

Developer Real World Testing Plan Page: <https://hmsfirst.com/axiom-real-world-testing>

Developer Real World Testing Results Report Page URL: <https://hmsfirst.com/axiom-real-world-testing>

## CHANGES TO ORIGINAL PLAN

| Summary of Change | Reason | Impact |
|-------------------|--------|--------|
|                   |        |        |

## SUMMARY OF TESTING METHODS AND KEY FINDINGS

Testing was conducted based on the selected criteria and various methods were used including production environment data and staging environment data to support the test.

The biggest challenge continues to be that customers are not actively using most of these measures. We conducted several meetings to understand the reasons behind that and offered solutions and tools to help with adoption but, unfortunately, the Integrated Healthcare providers have not found these technologies helpful with their day-to-day operations. Not using the tools provided made it difficult to have consistent testing. This was the main reason for having measures with low or no results. We will continue to provide education and training and encourage customers to use these technologies.

## Care Setting(s)

The testing was conducted in the Integrated Health care setting.

## Metrics & Outcomes

| Measurement /Metric                           | Associated Criterion | Relied Upon Software | Outcomes                                     | Challenges Encountered               |
|---|----------------------|----------------------|--|--------------------------------------|
| Transitions of care                           | 170.315(b)(1)        | Surescripts          | 100 % success rate with production test data | No customer adoption                 |
| Clinical Quality Measures - Record and Export | 170.315(c)(1)        |                      | 100 % success rate with production test data | No customer adoption                 |
| Transmission to Public Health Agencies        | 170.315(f)(5)        |                      | 93% success rate                             | 196 our 210 successful transmissions |
| Application Access – Patient Selection        | 170.315(g)(7)        |                      | 100 % success rate with production test data | No customer adoption                 |
| Application Access - Data Category Request    | 170.315(g)(8)        |                      | 100 % success rate with production test data | No customer adoption                 |
| Data Request                                  | 170.315(g)(9)        |                      | 100 % success rate with production test data | No customer adoption                 |

## KEY MILESTONE

| Key Milestone   | Care Setting | Date/Timeframe                      |
|---|--------------|-------------------------------------|
| Follow-up with providers and authorized representatives on a regular basis to understand any issues arising with the data collection. | Ambulatory   | 1st, 2nd, 3rd & 4th Quarter of 2023 |
| Identified various ambulatory care settings and start capturing the data & logs   | Ambulatory   | 1st Quarter of 2023                 |
| Data collection and review.   | Ambulatory   | 1st, 2nd, 3rd & 4th Quarter of 2023 |
| Submit Real World Testing report to ACB   | Ambulatory   | 02/01/2024                          |