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HiMS Quarterly Insider

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FEATURED BLOG

How Is Your EHR Treating You?

More often than not, professionals who use EHRs don't love the software. Overall, only about 1 in 10 people will say their EHR is working well for them. This is especially troublesome considering many EHR users are trying to help the most vulnerable people in our communities and remain viable at the same time. Here's how we're answering the call and hoping to **shift the conversation around EHRs**.

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INDUSTRY PERSPECTIVES

Overcoming Burnout

Clinician burnout concern was covered in depth in a recent study on best practices for using technology in clinical social work and mental health care. We believe the **EHR should and truly can be an engine for optimizing provider effectiveness**.

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HiMS IN THE NEWS

To Drive Value, EHRs Need to Actually Be Usable

EHRs are ubiquitous because they're useful – but how useful are they really, and to whom? Here are six **ways we're committed to ensuring EHRs become not just usable, but enjoyable**.

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KHALID AL-MASKARI
CEO, HiMS AND
GUEST COLUMNIST,
MEDICAL ECONOMICS

SPOTLIGHT

HiMS Year in Review

2023 has been such a pivotal year for HiMS, but it's nothing compared to what we have in store for 2024. Watch this space next quarter to learn more.

Here are just a few of the highlights from this year:

- We welcomed several new customers including **Valley Behavioral Health** and **Open Hearts Family Wellness**. We are exceedingly grateful for the opportunity to partner with all of our customers to deliver our game-changing Axiom EHR software.
- We met with countless integrated behavioral health care professionals at **events across the country**, including NatCon23, all five Open Minds' Executive Management Institutes, the National Association of Case Management Annual Conference, the ESI Management Group Fall Conference on Substance Use Disorder, and the Annual Generations Conference, as well as the Florida Behavioral Health Conference.
- Our team supported Tucson-based **Youth On Their Own** (YOTO), a dropout prevention program that supports high school graduation and the continued success of local youth experiencing homelessness. We've also sponsored the **Harry Kressler Classic Golf Tournament for Pima Prevention Partnership**; donated to the **Community Food Bank of Southern Arizona**, **Tabitha's Way Local Food Pantry** in Utah, and **St. Mary's Food Bank** in Phoenix; and attended the **NAMI Walks of Southern Arizona's annual Appreciation & Award Reception** in support of the National Alliance on Mental Illness.
- We **grew our team** with the addition of Kim M. in our Implementation department, as well as others in our MIS, Development, and IT teams. We are excited for the opportunities to grow in 2024.
- And we have some **new surprises in store for 2024!** We can't wait to show you what we've been up to.

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